

Circular T&C-CM No. 89/19-20

To

All CGMs- Telecom Circles/ Telephone Districts

Sub: Validity extension of plans using STVs/Combo Vouchers recharge during GP-1 & GP-2 period under GSM prepaid mobile services.

Kindly refer to this office order of even no. dated 02.08.2019 (30/19-20), 09.09.2019 (47/19-20), 10.10.2019 (56/19-20) and orders/clarifications issued from time to time. The competent authority has decided the following under GSM Prepaid Mobile Services as under-

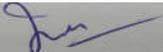
A. For GP-I/II customers:

"Customers are allowed to recharge STVs/combo vouchers of MRP Rs.75 and above during GP-I & GP-II period and make the customers in active status under base plan with validity of the recharged STVs/Combo vouchers for all plans (Corporate & circle specific) of retail customers".

B. For all active customers under corporate/circle specific plans:

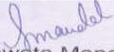
"The subscriber has to recharge with Plan voucher after every "plan/recharge validity" period or any applicable recharge to avail the benefits under this tariff plan. In case of recharge with applicable STV/Combo voucher, the validity of tariffs plan will be extended corresponding to validity of that STV/Combo voucher. In case of non-recharge with plan voucher or any applicable recharge at the end of validity period, BSNL reserves the right to provide the plan benefits in a curtailed manner during the grace period with GP-I of 7 days and GP-II of 165days. In case this recharge condition is not met, post the grace period, the services will be suspended."

2. The above tariff should be implemented latest by 14.02.2020.
3. The implementation of the tariff is to be made in accordance with 43rd Amendment of Telecom Tariff Order and orders/guidelines/clarifications issued by TRAI from time to time. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI and TRAI regulations contained in Ir. No. 5-5/2008/regl Dated 16.06.2008 issued from regulation cell BSNL CO.
4. **Circles shall report to TRAI with full details of the tariffs offered without reference to any other circular as also detailed vide this office letter no. 11-11/2012-T&C-CM dated 03.02.2017 uploaded on intranet on 06.02.2017. Circles shall report to TRAI with full details of the tariffs offered with date of implementation of the tariff in reporting circle without reference to any other circular. TRAI has directed to ensure that the Reporting shall also contain Name, Designation and contact number of the authorized reporting officer/signatory for future reference. However, the circles should not endorse/send this circular for tariff reporting purpose and the content of the tariff should only be reported for tariff reporting.**
5. This may be brought to the notice of all concerned for taking necessary action in this regard. Press note and proper advertisement as deemed fit may be made. Circles may also send SMS conveying the above tariff to the customers.
6. This circular is issued based on the approval of ECT vide Approval No.4326 dated 07.02.2020 in P&P-CM cell file No. 3-38/ECT/2019/P&P-CM (Pt. IV). Queries/clarification/ feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.


(Inderjeet Singh)
DGM (T&C-CM)

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) All PGMs / GMs, BSNL C.O.
- 4) GM (IT) - for making necessary updation in website and place in news item.
- 5) PGM (Sales & Marketing) - for marketing initiative.
- 6) PGMs/GMs (All Nodal Center for info. and n/a pl.).
- 7) Director General P & T Audit, Delhi- 110054.
- 8) OL Section -for Hindi version.
- 9) Guard file.


(Shweta Mandal)
Dy. Manager (T&C-CM)